

Frequently Asked Questions

Q: Who are we merging with?

A: We are merging with Bank of McKenney, a neighboring community bank established in 1906 when it was chartered as the Bank of Dinwiddie. Today, Bank of McKenney has approximately \$230 million in total assets and seven branches in Central Virginia: three in Dinwiddie County, two in Chesterfield County, one in Prince George County, and one in the City of Colonial Heights (Chesterfield County).

Q: Why are the banks merging?

A: This strategic merger, which combines two local community banks with similar cultures and philosophies, enables us to enhance the products and services we can offer you.

Q: When will this happen and what will change?

A: Upon legal close, which is expected before year-end 2017, we will bring the two banks together under a new name. We will continue to operate as a community bank with our focus on delivering excellent products and customer service while supporting our local communities.

Q: How does this affect my accounts?

A: We anticipate consolidation of our banking products and services to occur in early 2018. When completed, you can expect a full suite of products and services to meet your needs today and in the future.

Q: Will I need new checks or a new debit card?

A: You will continue using them as usual. We will notify you in advance regarding the issuance of new checks and debit cards so that we provide a smooth transition with no disruption to your services or convenience.

Q: How will this affect my Online Banking? Online Bill Pay? Mobile Banking?

A: As with checks and debit cards, you can continue to use your online banking and mobile services just as you do today. Because your convenience and satisfaction are our top priorities, we are developing a full complement of online banking tools to further enhance your online and mobile experience.

Q: Can I still use my favorite branch?

A: Yes, you can. And the same local people you are comfortable with will be there to provide you the experienced, hometown service and the local decisions you expect and deserve.

Q: When will I be able to use Bank of McKenney branches and ATMs?

A: We will notify you in advance about when you will be able to take advantage of our expanded locations.

To learn more about our merger, please visit www.myccb.bank.



You'll love banking here!
www.myccb.bank

